E-01345A-16-0036 E-01345A-16-0123

ORIGINAL



Arizona Corporation Commission

DOCKETED BY

## Arizona Corporation Commiss Utilities Complaint Form

Investigator: Trish Meeter Phone: <<< REDACTED >>> Opinion Date: 4/7/2017

Opinion Number: 2017 - 140023 Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Hearing/ PC Meeting Closed Date: 4/7/2017 4:30 PM

Rate Case Items - Opposed

First Name: Linda Last Name: Account Name: Linda

Elliott/Fischbach Elliott/Fischbach

Address: <<< REDACTED >>>

City: Yuma State: AZ Zip Code: 85367

Home: <<< REDACTED >>> Email: <<< REDACTED >>> APR 1 0 2017

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**Division:** Electric

Nature Of Opinion

Company: Arizona Public Service Company

Docket Number: E-01345A-16-0123 Docket Position: Against

I find it ironic your public forum is being scheduled after many snowbirds have gone home. Is this deliberate? Your decision to hold this forum at this time leaves the impression snowbirds have no voice. Yet snowbirds contribute millions if not billions to this community. My first request would be to hold two public forms on this issue. The one scheduled on Monday and the second forum when the majority of the snowbirds have returned. Another option would be to notify homeowners by mail and giving them the opportunity to comment on your proposal of increase. I understand the need for increases over the years and have experienced increases for different service at other locations of residency. However, what you are proposing at this time is an unreasonable exorbitant increase. A \$130 increase a year is unthinkable. I Have never experienced such an enormous increase at once wether it be sales tax, license tags, utilities, anything attached to daily living. The impact to seniors and low income families will be devastating especially as we are seeing increasing prices locally due to the minimum wage increase. I am also insulted that businesses are receiving another benefit while ignoring families and seniors. We experienced our first summer here last year due to medical issues. We most likely will be here this year for the same reason. My August APS bill was already ridiculous and now you want to increase it by eleven plus dollars. We see neighbors spending thousands of dollars putting white covering on their roofs, buying solar panels, screens on their windows in an effort to keep their bill low so they can afford to have a home in Yuma. This is my only home and at some point in the future I will become a permanent resident and leaving me questions how I can possibly afford to live here. Some of us do not have the luxury of these helpful items leaving us vulnerable to your hikes. I strongly feel the APS board needs to go back to the table and come back to their customers with a reasonable increase. I believe community support would be more favorable. I can't imagine you're receiving thank you notes on this extreme increase. Thank you for the opportunity to offer my comment on this ridiculous increase.

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